**Presenter:** Dr. Jeffrey Kimo Harpstrite

**Title:** Patient Concerns Following Discharge From Outpatient Total Joint Arthroplasty and the Role of a Twenty-Four Hour Access Concierge Service

**Abstract**

Outpatient total joint arthroplasty is a safe and effective procedure that has rapidly grown in interest. Management of patient concerns following discharge is an important component of the overall success of outpatient surgery. To date studies have only described patient concerns preoperatively. However, preoperative concerns may not always reflect those arising postoperatively. We describe the postoperative patient concerns of fifty-nine patients following discharge from an outpatient total joint arthroplasty procedure. Additionally, we describe our implementation of a twenty-four hour accessible concierge service and how it was used to manage these patient concerns.